REFUND POLICY

CLASSES
- All registrations must be made online at www.cytsandiego.org. Assistance over the phone is available by calling 619-588-0206 x504 or x505.
- Tuition must be paid in full in order to register for a CYT San Diego class.
- Class changes (subject to availability) may be made after the 1st class day, but before the 2nd class day.
- Cancellations (subject to fees) may be made through the 2nd class week and may be eligible for a partial refund. Eligible refunds are subject to a $25 processing fee. Cancellations made after the 1st class day will be subject to an additional prorated class fee to cover the cost of the 1st class.
- Cancellations made after the 2nd class day will be subject to an additional prorated class fee to cover the cost of the 1st and 2nd classes. There will be absolutely no refunds after the 3rd class day.
- Late registration will be accepted through the 2nd class week, but must be paid for in full, regardless of missed classes.
- There will be NO CLASS REFUND for any students who have auditioned for a current show, regardless if it’s before the 2nd class day.

CAMPS
- Due to the extreme popularity of our camps, we do not offer refunds or cancellations for any reason except medical or family emergencies. If your reason for refund is approved, a $25 cancellation fee will apply. Any additional prorated amount will apply if the child attended any days of camp.

PRODUCTION FEES
- Production fees are non refundable and must be paid by the 2nd rehearsal or attendance will not be allowed at future rehearsals. Students cannot participate in the show unless the production fee is paid.

TICKETS
- All sales are final. No refunds or exchanges. Discounts/coupons must be used at time of purchase and cannot be added to already purchased tickets.
- Before purchasing tickets, carefully review your event and seat selection. We do not offer exchanges or refunds after a ticket has been purchased or for lost, stolen, damaged, or destroyed tickets.
- We will not be liable for travel or any other expenses that you or anyone else incurs in connection with a canceled or postponed event.

COUPONS/DISCOUNTS
- All purchases made with coupons/discounts are still subject to cancellation/refund policies
- Tuition coupons must be redeemed within one year of receiving a coupon code.
- Discounts/coupons must be used at time of purchase and cannot be added to already purchased tickets or class/camp registration.